

AICR NEWSLETTER MAY 2019

INTERNATIONAL
RECEPTIONISTS' DAY
CELEBRATING REMARKABLE SERVICE



Join AICR International in celebrating
outstanding Hotel Receptionists
around the world on 8th May 2019.

Dear Amicalists

It is that time of year again! Please join us in celebrating our beloved Receptionists on this dedicated day on 8th May. Shower them with attention, gifts, extra-hours off or even beauty treatments! Any form of appreciation is welcome, and please remember to take photos so we can share them internationally and join in celebrating your teams. A few examples from last year:



- A round of bubbly and canapés with the management
- Senior management to hand out awards or small gifts
- Management teams to help out at the reception
- Get your teams to bake or bring in treats and sweets to share
- Organise a special lunch time treat for the team
- And don't forget to take fun team photographs of the day!

For more information and to share your photos, please email committee@aicrinternational.org.

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POLAND 2020 - CHANGE OF DATES

Looking forward, we are **279 days to go** until the Poland Congress which will now be from the 5th to 9th February 2020 in Warsaw. Further details to follow, but please change the dates in your diary now!

The Congress Website is expected to be live by the summer – so stay tuned for more information on the first congress in the breath-taking capital of Poland!

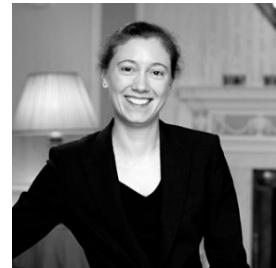
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SECTION UPDATE

We are happy to share with you that three of our AICR sections have recently elected new presidents for their respective sections. Since we don't want you to wait until the next International Congress in Warsaw before you get to know them, we would like to take this opportunity to introduce them to you already:

New President of AICR UK: Nicola Miller

Nicola, who is Rooms Division Manager at the stunning Heckfield Place, has been a member of AICR UK for 16 years and most recently held the role of Vice President before she was elected as new AICR UK president in February this year, when Sebastian Knorr, the former president stepped down after his two year term.



New President of AICR Estonia: Kairi Jürisson

Kairi has taken over the role of president of the Estonian section from Ott Riel this March after his two year presidency. Kairi has been an active AICR member for two years in Estonia and works as Front Office Manager of the renowned Lydia Hotel in Tartu.



New President of AICR UAE: Yomi Egbeleye

New president of the UAE section is Yomi, who is Front Office Manager of the chic Renaissance Downtown Dubai Hotel. Yomi has been a member of AICR UAE since 2017 and has been actively involved in the UAE committee focusing on Social Media and Public Relations. Yomi has taken over from Lilly Freudmayer this April, after she has stepped down from her role after her two year term.



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LEADERSHIP CERTIFICATION

FUTURE LEADERS: APPLY HERE!

One particular cause we are proud to promote as an amicale is the development of our members and future leaders. This is perfectly embodied in our [AICR Leadership Certification](#).

This course is an amazing and unique development opportunity for you or your teams. It consists of 3 online modules over a year, as well as professional coaching, and you will end-up with a certificated recognition of your skill-set and excellence in Front Office.



What`s new for LC 2020?

For the Leadership Certification 2020 we will reward one participant who has shown to make the most progress over the training course. Each participant is asked to present a real life change project to AICR International and our partners from Lighthouse. The winner will be invited to join the next congress free of charge. More details to follow soon. 4a91b0

There is no other similar course available globally for such value in terms of what you receive.

We are now accepting candidates for next year and encourage you to apply or email [Doris Schwarz](#) to find-out more

We hope you have had a successful start to the year and look forward to speaking to as many of you as possible in the coming months.

Warm regards

Oliver, Lilly, Doris, Egidio, Arian, Duncan and Olivier

The AICR International Committee



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ABOUT THE AICR

The AICR (Amicale Internationale des Sous Directeurs et Chefs de Réception des Grand Hôtels) was founded in 1964 on the Côte d'Azur in France by the Chefs de Réception of several famous Grand Hotels.

Over the past more than 50 years has developed into an international organisation represented in 15 countries and continuing to grow.

CONTACT INFO

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